



LOCAL SERVICE COAST TO COAST

STANDARD SERVICES

- Half or Full Locking Cabinets
- Private Locking Cages
- Custom Private Suites
- Open Space Built to Spec
- Business Continuity workstations and private suites*
- IU Open Rack Space

ADDITIONAL SERVICES

- TierPoint cloud
- Managed Security & Firewall
- Managed WAN, Routers, Switches & Other Devices
- Managed SAN & Storage
- IP Vaulting, Tape & Disk Backups
- 24x7x365 Remote Hands
- Advanced Network Monitoring
- Metro Ethernet & MPLS
- Managed Security Services
- OS Management

Reliable. Scalable. Secure.

Benefit from TierPoint's secure mission-critical facilities, network and support services – designed to scale with your business demands.

Enterprise-Class Security

TierPoint's data centers utilize multi-layered security systems comprised of on-site personnel, mantraps and card access with biometric iris scanning for two factor authentication. We combine this with state-of-the-art recorded video surveillance, real-time monitoring, climate control and fire protection systems - all supported by redundant power to ensure your equipment is always protected and secure.

Always There, Always Ready Support Teams

TierPoint combines on-site 24/7 Enterprise Operations staff, expert engineering teams and remote hands personnel for an unmatched level of proactive support for your data center operations. We provide fast, secure and reliable network and physical security including comprehensive live monitoring of data center environments, systems and networks – freeing your IT staff to concentrate on more strategic efforts.

Redundancies and Compliance

TierPoint strictly adheres to a set of standards for colocation providers governed by the American Institute of Public Accountants (AICPA) including Service Organization Controls Type II (SSAE 16 SOC 1, SOC 2 and SOC 3). Our policies and procedures are also thoroughly reviewed, tested and independently audited each year by an accredited third party - confirming our operational efficiencies and ensuring the security of your data and infrastructure.

Additionally, we deliver the comprehensive security and compliance expertise required to help you address the challenges presented by HIPAA, PCI DSS and other regulatory standards. Whether your business is healthcare, financial services, life sciences, retail or government, TierPoint continuously maintains the certifications and compliance audits demanded by the diverse needs of our customers.

TierPoint's Enterprise Colocation Services give you the power to fully customize every aspect of your underlying infrastructure including hardware, bandwidth, installation, security and management options.

Flexibility

Backed by guaranteed Service Level Agreements, TierPoint delivers cost-effective, custom designed solutions that are tailored to meet your organization's specific requirements. Whether completely outsourced, covering the entire infrastructure, or when providing dedicated support to any number of applications, flexibility is the cornerstone of our operations.

Reliability

TierPoint Colocation solutions allow you to own and control your systems while we provide a reliable SSAE 16 SOC 1, SOC 2 and SOC 3 Certified environment with a variety of cabinets and private cages to accommodate your equipment and security requirements. Choose from 48U locking cabinets to customized cages — and rest easy knowing they're supported by redundant cooling and power with UPS and generator backup, and dedicated cross-connections for secure network communications.

Expertise On-Demand

With TierPoint's 24x7x365 Operations Centers, fault tolerant 10G Ethernet IP Backbone and robust fiber facilities, our colocation solutions allow you to access the bandwidth and power you need and be ready for spikes in demand. You can manage your own Web servers or use our highly trained, always-available technicians, all while enjoying the peace of mind of knowing your mission-critical IT assets are performing and protected around the clock.

Learn more

To find out how TierPoint can help you with your cloud, colocation, managed services and disaster recovery initiatives — call **877.859.TIER (8437)**, e-mail sales@tierpoint.com, or visit us on the web at www.tierpoint.com.

*Solution offerings may vary by location.

The TierPoint Advantage:

- High Availability Infrastructure
- Fully Redundant Generator, UPS & Cooling Infrastructure
- Cost-effective Network Solutions
- Carrier Neutral, Diverse Internet Connectivity
- High Speed Connectivity between Facilities
- 24x7 Site Security with Physical & Logical Monitoring
- Biometric, Card Scan & Video Security
- High-Density Server and Storage Environments
- 24x7 On-site Support and Facility Access
- Annual SSAE 16 SOC 1, SOC 2 (formerly SAS70 Type II) and SOC 3 Certification
- FDA, GLB, SEC, PCI, SOX, HIPAA, JCAHO, 21 CFR Part 11 Compliance

