

## Data Center

# JACKSONVILLE

TierPoint helps your organization manage risk, drive performance and improve agility. Our state-of-the-art facility in Northeast Florida is part of a nationwide network of data centers that share our commitment to:

### 1. Carrier Neutrality and Redundancy

By having many on-net carriers and by supporting cross connects to other carriers, you get access to the Internet bandwidth and connectivity services of your choice.

### 2. Security and Compliance

Equally important is a company-wide emphasis on security and compliance including the establishment of a national office to define and deploy best practices to serve client needs.

### 3. Responsiveness and Expertise

All of our data centers are supported by people who are passionate about client success, responsive to unique client requirements and who have the technical expertise and desire to help clients achieve their business goals.

## DATA CENTER HIGHLIGHTS

- Hurricane resistant, purpose-built hardened building that helped maintain continuous operations during Hurricane Matthew
- Located adjacent to the main fiber-optic lines that serve Florida
- Multiple diverse fiber feeds to TierPoint facilities via a 10G network
- SSAE-I6 SOC I and SOC 2, PCI DSS, GLBA and Sarbanes-Oxley compliant hosting solutions
- Advanced facility automation, for power, cooling and network redundancy
- 2,000- to 3,000-gallon tanks on site for up to 48 hours of continuous load runtime
- Unique in the NE Florida market with true 2N, fully redundant mirrored power systems, instead of N+1 or lower at all other facilities—2N equates to a fully redundant, mirrored system, with each component of critical infrastructure being duplicated for resiliency
- 25,000 sq. ft. BCP/DR office space—the largest in NE Florida—with some ready for occupancy and 18,000 sq. ft. available to build to suit

**TierPoint's Jacksonville facility provides nearly 120,000 sq. ft. of raised floor space for equipment and business continuity work areas. It is a safe, secure facility audited annually under HIPAA, PCI DSS, the Gramm-Leach-Bliley Act, SSAE-I6 SOC I Type II and SOC 2 Type II standards.**

## Jacksonville Data Center Specifications

### Facility

- 120,000 sq. ft. facility, with 45,000 sq. ft. of raised floor space
- Office suites from 150 sq. ft. to 30,000 sq. ft.
- Dedicated staging area
- Café-lounge area with three (3) conference rooms
- Reinforced concrete walls
- Hurricane resistant, purpose-built hardened building
- Located outside the 500-year flood plain

### Security

- 24x7x365 live security
- State-of the art IP camera systems
- Multi-factor badge and iris scan access-control systems
- Cage and rack badge and biometric options
- Bunker design with no exterior windows

### Power

- 4.5MW of 2N capacity
- 9MW of total power
- 1.5MW of critical power
- Dual diversified feeds from separate substations
- Automatic start diesel standby generators, each with dedicated 3,000-gallon, above-grade fuel tank
- Fully automated redundancy and fail-over

### Network

- Carrier-neutral facility
- Located adjacent to main fiber-optic lines serving Florida
- Multiple diverse fiber feeds to TierPoint facilities via 10G network (coming)

### Connectivity

#### On-Net Carriers

- AT&T
- Cogent
- Comcast
- DFS
- FPL Fibernet
- Level 3
- Southern Light
- TW Telecom

### LEARN MORE

Find out how TierPoint can help you with your cloud, colocation and managed services initiatives.

Call: **844.267.3687**

E-mail: [sales@tierpoint.com](mailto:sales@tierpoint.com)

Visit: [tierpoint.com](http://tierpoint.com)



### ABOUT TIERPOINT

TierPoint is a leading national provider of hybrid IT services that help clients improve response times, drive performance and manage risk. The company offers state-of-the-art cloud, colocation and managed services, backed by 39 highly-redundant, carrier-neutral data centers in 20 markets coast to coast.