

Data Center

RALEIGH-RTP

TierPoint helps your organization manage risk, drive performance and improve agility. Our state-of-the-art facility in the heart of the Raleigh Research Triangle is part of a nationwide network of data centers with a shared commitment to:

1. Carrier Neutrality and Redundancy

By having many on-net carriers and by supporting cross connects to other carriers, you get access to the Internet bandwidth and connectivity services of your choice.

2. Security and Compliance

Equally important is a company-wide emphasis on security and compliance including the establishment of a national office to define and deploy industry standard best practices to serve client needs.

3. Responsiveness and Expertise

All of our data centers are supported by people who are passionate about client success, responsive to unique client requirements and who have the technical expertise and desire to help clients achieve their business goals.

DATA CENTER HIGHLIGHTS

- Tier III Certified by The Uptime Institute
- SSAE-16 SOC 3 Type III Certified
- One of seven (7) interconnected TierPoint Data Centers in NC
- Fully 2N Designed and Commissioned for all systems
- 24x7 security and technical operations, providing high-touch hands-and-eyes support
- 100% SLA for facility, power and network
- Leading hybrid IT data center providing connectivity to a variety of cloud options
- Ability to provide DR solutions (DRaaS) to 38 interconnected data centers nationwide
- Dedicated, local compliance team to help our customers meet regulatory compliance needs

The RTP data center is a safe, secure facility audited under HIPAA, PCI DSS, SSAE-16 SOC I Type II, SOC 2 Type II and SOC 3 Type III standards annually.

Raleigh-RTP Data Center Specifications

Facility

- 22,000 sq. ft. facility with 10,000 sq. ft. of raised floor data center space
- 24x7x365 access
- Secured customer cages and cabinets available
- Robust network operations center (NOC)

Security

- 24x7x365 onsite personnel
- Card access system
- Electronic verification by TierPoint personnel
- Biometric identity access system
- Video surveillance and capture to DVR

Power

- Tier III modular design for easy capacity expansion as needed
- Fully 2N A-side and B-side power distribution design
- Designed and commissioned Tier III certified by the Uptime Institute
- 2,500kVA of utility capacity expandable to 12,000kVA
- Two redundant 2,000kW Cummins generators each with 4,000 gallons of fuel storage
- Both A- and B-side electrical systems have modular 1,200kW high-efficiency UPS systems
- Eight (8) 300kVA power Distribution units (PDU) with branch circuit monitoring

Network

- Carrier neutral, high availability and resilient Internet connectivity
- Multiple feeds to each building from separate paths
- TierPoint provided, redundant IP bandwidth available with 10GB connectivity
- TierPoint provided cross connections of standard media types to connect customers to the carrier of their choice

Connectivity

On-Net Carriers

- AT&T
- Comcast
- Frontier
- Level 3
- XO Communications
- TW Telecom
- Windstream

LEARN MORE

Find out how TierPoint can help you with your cloud, colocation and managed services initiatives.

Call: **844.267.3687**

E-mail: sales@tierpoint.com

Visit: tierpoint.com



ABOUT TIERPOINT

TierPoint is a leading national provider of hybrid IT services that help clients improve response times, drive performance and manage risk. The company offers state-of-the-art cloud, colocation and managed services, backed by 39 highly-redundant, carrier-neutral data centers in 20 markets coast to coast.