

Data Center

SEATTLE

TierPoint helps your organization manage risk, drive performance and improve agility. Our state-of-the-art facility, one of two in Washington State, is part of a nationwide network of data centers with a shared commitment to:

1. Carrier Neutrality and Redundancy

By having many on-net carriers and by supporting cross connects to other carriers, you get access to the Internet bandwidth and connectivity services of your choice.

2. Security and Compliance

Equally important is a company-wide emphasis on security and compliance including the establishment of a national office to define and deploy information security best practices.

3. Responsiveness and Expertise

All of our data centers are supported by people who are passionate about client success, responsive to unique client requirements and who have the technical expertise and desire to help clients achieve their business goals.

DATA CENTER HIGHLIGHTS

- AWS Direct Connect available for hybrid connectivity
- Purpose-built for disaster survivability and operational continuity
- First-in-line emergency support contracts are in place for power and refueling services
- 10MW of power delivered via 2N infrastructure to ensure uninterrupted power delivery across four separate utility feeds
- Available independent water source for continuous cooling
- Diverse and redundant 10G connectivity designed for independence from the main regional telecom carrier hotel with routes south and west of Seattle
- Private 10G diverse path and carrier ring to Spokane
- Technologies, processes and people to meet stringent physical security needs for any compliance or regulatory requirements
- Prime downtown location for the downtown business corridor

TierPoint's Seattle facility is a safe, secure facility that is independently audited under HIPAA, PCI DSS, Gramm–Leach–Bliley Act, SSAE-I6 SOC I Type II and SOC 2 Type II standards annually.

Seattle Data Center Specifications

Facility

- 20,000 sq. ft. data center
- Structural design built to meet Seismic Zone 3 Essential Facilities
- 18-in. raised flooring
- Seismically braced cabinets (one-ton capacity each)
- UPS systems utilize seismic isolation bases
- Independent water wells as backup water sources
- Pre-action dry pipe sprinkler system with VESDA
- Airside economization

Security

- 24x7x365 on-site personnel
- SSAE-I6 SOC I Type II and SOC 2 Type II; HIPAA AT101 Report on Compliance; GLBA AT101 Report on Compliance; PCI Attestation of Compliance on Colocation Services
- 24x7 on-site security guards
- Dual factor authentication (card key and biometric)
- CCTV surveillance with 90-day retention



Power

- 10.5MW of utility power
- Onsite fuel capacity of more than 70,000 gallons
- N+1 power delivery systems (UPS/generator)
- Multiple, redundant backup diesel generators on standby
- Generators tested bi-weekly; routinely run at full load

Network

- Carrier-neutral connectivity
- Connectivity diversity through Westin carrier hotel and non-Westin alternative path
- National private, redundant and diverse path 10G connectivity
- Private 10G fiber ring to TierPoint Spokane facilities

Connectivity

On-Net Carriers

- | | |
|----------------|---------------------|
| • AT&T | • Internap |
| • Bell Canada | • Level 3 |
| • Century Link | • TW Telecom |
| • Comcast | • Verizon |
| • Cogent | • Wave Business |
| • Frontier | • XO Communications |
| • Integra | • Zayo |

LEARN MORE

Find out how TierPoint can help you with your cloud, colocation and managed services initiatives.

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