

## Data Center

# SPOKANE

TierPoint helps your organization manage risk, drive performance and improve agility. Our state-of-the-art facility, one of two in Washington State, is part of a nationwide network of data centers with a shared commitment to:

### 1. Carrier Neutrality and Redundancy

By having many on-net carriers and by supporting cross connects to other carriers, you get access to the Internet bandwidth and connectivity services of your choice.

### 2. Security and Compliance

Equally important is a company-wide emphasis on security and compliance including the establishment of a national office to define and deploy information security best practices.

### 3. Responsiveness and Expertise

All of our data centers are supported by people who are passionate about client success, responsive to unique client requirements and who have the technical expertise and desire to help clients achieve their business goals.

## DATA CENTER HIGHLIGHTS

- Safe geographic location more than 250 miles from major cities between the Cascade and Rocky Mountains providing low risk to natural disasters
- World-class infrastructure, built to enable production, business continuity and disaster recovery capabilities for critical systems and applications
- Reliable, high quality and clean power source utilizing a mix of 48% hydro, 35% natural gas and 6% wind sources
- Redundant geothermal cooling technology provides incredible zero water consumption
- Diverse and redundant connectivity designed for independence from the main regional telecom carrier hotel with routes west, south and east of Spokane and a carrier-neutral policy with access to most local, regional and national providers
- A private 10G diverse path and carrier ring to Seattle enabling robust and flexible business continuity and disaster recovery capabilities
- Technologies, processes and people to meet stringent physical security needs for any compliance or regulatory requirements

**TierPoint's Spokane facility is a safe, secure facility that is independently audited under HIPAA, PCI DSS, Gramm–Leach–Bliley Act, SSAE-I6 SOC I Type II and SOC 2 Type II standards annually.**

# Spokane Data Center Specifications

## Facility

- 31,000 sq. ft. of data center space
- Building construction is Type II-B unprotected non-combustible
- 24-in. raised flooring
- Pre-action dry pipe sprinkler system with VESDA
- 300 lbs/sq. ft. floor leads

## Security

- 24x7x365 on-site personnel
- SSAE-I6 SOC I Type II and SOC 2 Type II; HIPAA ATIOI Report on Compliance; GLBA ATIOI Report on Compliance; PCI Attestation of Compliance on Colocation Services
- Dual factor authentication (card key and biometric)
- CCTV surveillance with 90-day retention

## Power

- 8.8MW of utility power
- On-site fuel capacity for 4.5 days full runtime
- N+1 power delivery systems (UPS/generator)
- Eight backup diesel generators on standby
- Generators tested monthly; routinely run at full load

## Network

- Carrier-neutral connectivity
- True BGP with intelligent routing
- Connectivity diversity through US Bank carrier hotel and non-US Bank alternate path
- National private redundant and diverse path 10GB connectivity
- Private 10GB fiber ring to TierPoint Seattle facilities

## Connectivity

### On-Net Carriers

- 360 Networks
- AT&T
- Century Link
- Comcast
- FatBeam
- Integra
- Level 3
- NoaNet (NW OAN)
- TW Telecom
- XO Communications
- Zayo



## LEARN MORE

Find out how TierPoint can help you with your cloud, colocation and managed services initiatives.

Call: **844.267.3687**

E-mail: [sales@tierpoint.com](mailto:sales@tierpoint.com)

Visit: [tierpoint.com](http://tierpoint.com)



## ABOUT TIERPOINT

TierPoint is a leading national provider of hybrid IT services that help clients improve response times, drive performance and manage risk. The company offers state-of-the-art cloud, colocation and managed services, backed by 39 highly-redundant, carrier-neutral data centers in 20 markets coast to coast.