

Data Center

DALLAS

TierPoint helps your organization manage risk, drive performance and improve agility. Our state-of-the-art facility in Dallas is part of a nationwide network of data centers that share our commitment to:

1. Carrier Neutrality and Redundancy

By having many on-net carriers and by supporting cross connects to other carriers, you get access to the Internet bandwidth and connectivity services of your choice.

2. Security and Compliance

Equally important is a company-wide emphasis on security and compliance including the establishment of a national office to define and deploy best practices to serve client needs.

3. Responsiveness and Expertise

All of our data centers are supported by people who are passionate about client success, responsive to unique client requirements and who have the technical expertise and desire to help clients achieve their business goals.

DATA CENTER HIGHLIGHTS

- Facility operates in a priority power grid
- Management structure designed to allow local leadership to make decisions reflective of unique customer requirements
- Superior connectivity through 15 on-net providers with access to 65 additional providers through layer 2 connectivity
- Cloud pod enables 0 millisecond cross connections
- Average tenure of local management is 9-12 years

TierPoint's Dallas facility is a safe, secure facility audited under SSAE 18 Type 2 SOC 2, PCI-DSS¹, GLBA and HIPAA standards annually. ITAR and EU-US Privacy Shield registered.

¹PCI-DSS – Certification on PCI-DSS Requirement 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

Dallas Data Center Specifications

Facility

- 68,000 sq. ft. facility
- 30-in. raised floors
- 300 lbs/sq. ft. floor load
- Sole tenant in a single-story building
- Redundant HVAC with Liebert air handlers
- CRAC units supported by independent roof mounted condensers

Security

- 24x7x365 onsite personnel
- Biometric access
- Physical ID check
- More than 100 internal and external video cameras (with 90-day video storage)

Power

- Fully redundant power designed for high density applications
- 11.1MW of utility power
- Power-to-space ratio of 250 watts/sq. ft.
- 2N power through four (4) autonomous power plants
- Six (6) backup diesel generators on standby
- On-site fuel capacity of over 50,000 gallons
- Generators tested bi-weekly and routinely run at full load

Network

- High performance, managed premium IP network and budget-friendly IP Plus network
- True BGP with intelligent routing
- Multi-homed, carrier-neutral
- DWDM connection to the Informart data center

Connectivity

On-Net Carriers

- Alpheus Communications
- AT&T
- CenturyLink (Qwest)
- Cogent
- FiberLight
- InnerCity FiberNet
- IP Transit
- Level 3
- Reliance Globalcom
- Suddenlink
- TWC Business Class
- TW Telecom
- XO Communications
- Zayo (Abovenet)



LEARN MORE

Find out how TierPoint can help you with your cloud, colocation and managed services initiatives.

Call: **844.267.3687**

E-mail: sales@tierpoint.com

Visit: tierpoint.com



Dallas | 3004 Irving Boulevard | Dallas, TX 75247

ABOUT TIERPOINT

A leading national provider of hybrid IT solutions, TierPoint helps organizations drive performance and manage risk. No U.S. provider comes close to matching TierPoint's unique combination of 5,000-plus clients; 40 data centers and 8 multi-tenant cloud pods coast to coast; and a comprehensive portfolio of cloud solutions, colocation, disaster recovery, security and other managed IT services. With white-glove customer service, TierPoint professionals customize and manage agile solutions that address each client's unique needs.