tierpoint

Data Center

LITTLE ROCK

TierPoint helps your organization manage risk, drive performance and improve agility. Our state-of-the-art facility in the heart of Arkansas is part of a nationwide network of data centers that share our commitment to:

1. Carrier Neutrality and Redundancy
By having many on-net carriers and by supporting cross connects to other carriers, you get access to the Internet bandwidth and connectivity services of your choice.

2. Security and Compliance
Equally important is a company-wide emphasis on security and compliance including the establishment of a national office to define and deploy best practices to serve client needs.

3. Responsiveness and Expertise
All of our data centers are supported by people who are passionate about client success, responsive to unique client requirements and who have the technical expertise and desire to help clients achieve their business goals.

DATA CENTER HIGHLIGHTS

- 30,000 sq. ft. facility that includes ballistics resistant walls, doors and windows plus a hurricane wind-rated roof

- Offerings include private and multi-tenant cloud, colocation and managed services including DRaaS

- 2N power distribution and parallel uninterruptable power supplies (UPS)

- Redundant connectivity to the primary service providers in the state

- Build-outs available for Business Continuity - Disaster Recovery Workspace and Dedicated Office Workspace

TierPoint's Little Rock facility is a safe, secure facility audited under SSAE 18 SOC 2 Type II, PCI-DSS*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.

¹PCI-DSS – Certification on PCI-DSS Requirement 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

Little Rock Data Center Specifications

Facility
- 30,000 total sq. ft. with 9,100 sq. ft. gross raised floor space
- Cabinets, cages, and suites that can be customized to meet precise requirements
- Robust Network Operations Center (NOC)
- Build-outs available for Business Continuity - Disaster Recovery Workspace and Dedicated Office Workspace

Security
- 24x7x365 electronic and physical security
- Card access system
- Electronic verification by TierPoint personnel
- Two-factor authentication, including the use of biometric scanners
- CCTV surveillance, with a minimum of 90 days of retention

Power
- Fully 2N A-side and B-side power distribution design
- Two (2) redundant 3,000kVA pad mounted transformers
- Two redundant 2,250kW Kohler generators each with 4,000 gallons of fuel storage
- True 2N UPS redundancy in each electrical system

Network
- Carrier-class, carrier neutral facility,
- High availability and resilient Internet connectivity
- Multiple diverse feeds to each from separate paths to the building
- TierPoint provided, redundant IP bandwidth available with 10Gb connectivity
- TierPoint provided cross connections of standard media types to connect customers to the carrier of their choice

Connectivity
On-net carriers:
- AT&T
- CenturyLink
- Comcast
- Ritter Communications
- US Digital
- Verizon
- Windstream

LEARN MORE
Find out how TierPoint can help you with your cloud, colocation and managed services initiatives.
Call: **844.267.3687**
E-mail: **sales@tierpoint.com**
Visit: **tierpoint.com**

ABOUT TIERPOINT
With a unique combination of secure, connected data center and cloud solutions at the edge of the internet, TierPoint specializes in meeting enterprises where they are on their journey to IT transformation. TierPoint has one of the largest customer bases in the industry, with approximately 5,000 clients ranging from the public to private sectors, from small businesses to Fortune 500 enterprises. TierPoint also has one of the largest and most geographically diversified footprints in the nation, with over 40 world-class, edge capable data centers in 20 markets and 8 multi-tenant cloud pods, connected by a coast-to-coast network. Led by a proven management team, TierPoint's highly experienced IT professionals offer a comprehensive solution portfolio of private, multitenant, hyperscale, and hybrid cloud, plus colocation, disaster recovery, security and other managed IT services.

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