

## Data Center

# CHICAGO-POLK

TierPoint helps your organization manage risk, drive performance and improve agility. Our state-of-the-art facility, located west of the Chicago Loop, is part of a nationwide network of data centers that share our commitment to:

### 1. Carrier Neutrality and Redundancy

By having many on-net carriers and by supporting cross connects to other carriers, you get access to the Internet bandwidth and connectivity services of your choice.

### 2. Security and Compliance

Equally important is a company-wide emphasis on security and compliance including the establishment of a national office to define and deploy best practices to serve client needs.

### 3. Responsiveness and Expertise

All of our data centers are supported by people who are passionate about client success, responsive to unique client requirements and who have the technical expertise and desire to help clients achieve their business goals.

## DATA CENTER HIGHLIGHTS

- Less than a mile from Union Station
- Raised floor space is approximately 28,300 sq. ft. with build-to-suit options
- Complimentary off-street parking
- Connectivity to Lakeside Technology Center (350 Cermack)
- Connectivity to TierPoint's multi-tenant and private cloud environments
- Served by two electrical feeds from multiple sub-stations for greater resiliency
- Four (4) Powerware 500kVA, redundant N+1 configuration UPS
- 2.5MW generation capacity

**The Chicago-Polk data center is a safe, secure facility audited under SSAE 18 SOC 2 Type II, PCI-DSS\*, GLBA and HIPAA standards annually and are ITAR and EU-US Privacy Shield registered.**

\*PCI-DSS – Certification on PCI-DSS Requirement 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

## Chicago-Polk Data Center Specifications

### Facility

- 107,000 sq. ft. with 28,300 sq. ft. gross raised floor space
- One of the largest contiguous spaces in downtown Chicago
- Bunker-like type I-A brick, masonry, steel and concrete construction
- Private suite and custom build-to-suit options
- Roof rights

### Network

- Carrier-class, carrier neutral facility
- Connectivity to Lakeside Technology Center (350 Cermack)
- Low latency access to all major downtown data centers/exchanges
- Blended Internet product that provides redundant access to multiple upstream carriers

### Security

- 24x7x365 electronic and physical security
- Multiple security portals
- Intrusion detection
- Built to DOD blast force specs with no external walls

### Power

- UPS: Four (4) Powerware 500kVA redundant N+1 configuration
- Harmonic filters
- 1,600kW of UPS power currently available
- Generation capacity: 2.5MW
- 4,000 gallons of diesel
- Remotely monitored
- Served by two electrical feeds from multiple substations for greater resiliency

### Connectivity

- AT&T
- CenturyLink
- Cogent
- Comcast
- Crown Castle
- First Communications
- GTT
- NexGen Networks
- Orange Business Services
- US Digital
- Verizon Business
- Wave Business
- Webpass
- Zayo

### LEARN MORE

Find out how TierPoint can help you with your cloud, colocation and managed services initiatives.

Call: **844-267-3687**

E-mail: [sales@tierpoint.com](mailto:sales@tierpoint.com)

Visit: [tierpoint.com](http://tierpoint.com)



### ABOUT TIERPOINT

With a unique combination of secure, connected data center and cloud solutions at the edge of the internet, TierPoint specializes in meeting enterprises where they are on their journey to IT transformation. TierPoint has one of the largest customer bases in the industry, with approximately 5,000 clients ranging from the public to private sectors, from small businesses to Fortune 500 enterprises. TierPoint also has one of the largest and most geographically diversified footprints in the nation, with over 40 world-class, edge capable data centers in 20 markets and 8 multi-tenant cloud pods, connected by a coast-to-coast network. Led by a proven management team, TierPoint's highly experienced IT professionals offer a comprehensive solution portfolio of private, multitenant, hyperscale, and hybrid cloud, plus colocation, disaster recovery, security and other managed IT services.