TierPoint helps your organization manage risk, drive performance and improve agility. Our state-of-the-art facility in Pennsylvania is part of a nationwide network of data centers that share our commitment to:

1. **Carrier Neutrality and Redundancy**
   With a choice of multiple on-net providers, you get access to the bandwidth and connectivity services that best suits your needs.

2. **Security and Compliance**
   Equally important is a company-wide emphasis on security and compliance including the establishment of a national office to define and deploy information security best practices to serve client needs.

3. **Responsiveness and Expertise**
   All of our data centers are supported by people who are passionate about client success, responsive to unique client requirements and have the technical expertise and desire to help clients achieve their business goals.

**DATA CENTER HIGHLIGHTS**

- Carrier-neutral facility with ten on-net providers
- High level of physical security that includes a mantrap with dual-factor, biometric access control and closed-circuit video surveillance
- Conveniently located to major interstates with easy access to New York, New Jersey and eastern Pennsylvania
- N+1 generator capacity provides power to the facility in the event of a power outage
- Connection to the internal 10G TierPoint WAN with diverse fiber feeds to multiple TierPoint facilities

TierPoint’s LVQ - Lehigh Valley facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS*, GLBA and HIPAA standards annually, as well as ITAR and EU-US Privacy Shield registered.

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* PCI-DSS – Certification on PCI-DSS Requirement 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.
LVQ - Lehigh Valley Data Center Specifications

Facility
- 27,700 total sq. ft. with 8,774 sq. ft. gross raised floor space
- Single story with concrete masonry walls
- Raised floor design supports up to 250 watts/sq. ft.

Security
- 24x7x365 onsite personnel
- Dual factor, biometric access control
- Mantrap with card access system
- Closed-circuit video surveillance
- Monitored open door and security breach alarms

Power
- N+I power and cooling configuration
- N+I backup generators

Network
- Carrier-neutral, high availability and resilient Internet connectivity
- Connected to the redundant TierPoint 10G high speed inter-facility network
- Multiple, diverse fiber feeds to each Northeast region facility

Connectivity
- Crown Castle
- Frontier
- Ironton
- PenTeleData
- Reliance Globalcom
- Service Electric
- Spectrum Networks
- Verizon
- XO Communications
- Zayo

ABOUT TIERPOINT
With a unique combination of secure, connected data center and cloud solutions at the edge of the internet, TierPoint specializes in meeting enterprises where they are on their journey to IT transformation. TierPoint has one of the largest customer bases in the industry, with approximately 5,000 clients ranging from the public to private sectors, from small businesses to Fortune 500 enterprises. TierPoint also has one of the largest and most geographically diversified footprints in the nation, with over 40 world-class, edge capable data centers in 20 markets and 8 multi-tenant cloud pods, connected by a coast-to-coast network. Led by a proven management team, TierPoint’s highly experienced IT professionals offer a comprehensive solution portfolio of private, multitenant, hyperscale, and hybrid cloud, plus colocation, disaster recovery, security and other managed IT services.