

Data Center

SFE - SIOUX FALLS (EAST)

TierPoint helps your organization manage risk, drive performance and improve agility. Our state-of-the-art facility, one of two in South Dakota, is part of a nationwide network of data centers that share our commitment to:

1. Carrier Neutrality and Redundancy

By having many on-net carriers and by supporting cross connects to other carriers, you get access to the Internet bandwidth and connectivity services of your choice.

2. Security and Compliance

Equally important is a company-wide emphasis on security and compliance including the establishment of a national office to define and deploy information security best practices to serve client needs.

3. Responsiveness and Expertise

All of our data centers are supported by people who are passionate about client success, responsive to unique client requirements and have the technical expertise and desire to help clients achieve their business goals.

DATA CENTER HIGHLIGHTS

- One of two enterprise-class TierPoint data centers in the metro area
- Redundant power feeds, UPS systems and computer room AC units to ensure continuous operations
- Complete data center services including colocation, private or multi-tenant cloud, 24/7 managed services
- 24/7 monitoring of access control and video surveillance systems
- 160-seat workgroup recovery/business continuity services
- Located outside 500-year flood plain

TierPoint's SFE - Sioux Falls (East) facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS*, GLBA and HIPAA standards annually, as well as ITAR and EU-US Privacy Shield registered.

* PCI-DSS – Certification on PCI-DSS Requirement 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

SFE - Sioux Falls (East) Data Center Specifications

Facility

- 16,425 sq. ft. facility with 4,200 sq. ft. of raised floor space
- 11,500 sq. ft. of BC/DR space
- Monitoring from dedicated, onsite personnel
- Additional remote monitoring from 24/7, geographically diverse EOC's
- Outside of 500-year flood plain
- Cabinets and cages available
- Dedicated spaces for data halls, carrier entrance, electrical room, storage, receiving area and full-sized loading docks
- 6kW per cabinet capacity

Security

- Stringent pre-screening and education process for access requests
- Photo, fingerprint and ID validation is required
- Badge readers, biometrics and mantraps throughout the facility
- Video surveillance in all critical areas and in each row of the data halls with 90-days of retention
- 24/7 monitoring of access control and video surveillance systems
- Onsite security personnel
- All system and environmental alerts are managed by TierPoint's SolutionsDesk™

Power

- Two (2) utility feeds from separate sub-stations
- 50% of utility power from non-carbon sources
- Diesel generator for all critical loads
- Redundant UPS systems with N+1 power modules and battery strings
- Redundant (A+B) power distribution available to each cabinet
- Power metering and utilization reporting by circuit, cabinet and cage

Network

- Multiple carriers built into the facility
- Diverse entrance pathways underground
- Internet, MPLS, Ethernet, Optical Wave, Point-to-Point services available
- Interconnected with TierPoint Bellevue and Sioux Falls - (West) facilities
- Redundant Cisco™ core routing and switching infrastructures

Connectivity

On-net carriers

- CenturyLink
- Midcontinent
- SDN

LEARN MORE

Find out how TierPoint can help you with your cloud, colocation and managed services initiatives.

Call: **844.267.3687**

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Visit: tierpoint.com

