

## Data Center

# DAL - DALLAS

TierPoint helps your organization manage risk, drive performance and improve agility. Our state-of-the-art facility in Dallas is part of a nationwide network of data centers that share our commitment to:

### 1. Carrier Neutrality and Redundancy

By having many on-net carriers and by supporting cross connects to other carriers, you get access to the Internet bandwidth and connectivity services of your choice.

### 2. Security and Compliance

Equally important is a company-wide emphasis on security and compliance, including the establishment of a national office to define and deploy best practices to serve client needs.

### 3. Responsiveness and Expertise

All of our data centers are supported by people who are passionate about client success, responsive to unique client requirements and who have the technical expertise and desire to help clients achieve their business goals.

## DATA CENTER HIGHLIGHTS

- Facility operates in a priority power grid
- 68,000 sq. ft. facility with 51,300 sq. ft. of raised floor space.
- Management structure designed to allow local leadership to make decisions reflective of unique customer requirements
- Superior connectivity through 11 on-net providers with access to 65 additional providers through layer 2 connectivity
- Cloud pod enables 0 millisecond cross connections
- Average tenure of local management is 9-12 years

**The DAL - Dallas facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS\*, GLBA and HIPAA standards annually and is ITAR and EU-US Privacy Shield registered.**

PCI-DSS – Certification on PCI-DSS Requirement 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data

## DAL - Dallas Data Center Specifications

### Facility

- 68,000 sq. ft. facility with 51,300 sq. ft. of raised floor space.
- 30-in. raised floors
- 300 lbs/sq. ft. floor load
- Sole tenant in a single-story building
- Redundant HVAC with Liebert air handlers
- CRAC units supported by independent roof mounted condensers

### Security

- 24x7x365 electronic and physical security
- Two-factor authentication, including the use of biometric scanners
- Physical ID check
- CCTV surveillance, with a minimum of 90 days of retention

### Power

- Fully-redundant power designed for high density applications is available
- 11.1MW of utility power
- Power-to-space ratio of 250 watts/sq. ft.
- 2N power through four (4) autonomous power plants
- Six (6) backup diesel generators on standby
- On-site fuel capacity of over 50,000 gallons
- Generators tested bi-weekly and routinely run at full load

### Network

- High performance, managed premium IP network and budget-friendly IP Plus network
- True BGP with intelligent routing
- Multi-homed, carrier-neutral
- DWDM connection to the Infomart data center

### Connectivity

Access to:

- Alpheus Communications
- AT&T
- Cogent
- Fiberlight
- Reliance Globalcom
- Spectrum Networks
- Suddenlink
- TeliaSonera
- UPN
- XO Communications
- Zayo

### LEARN MORE

Find out how TierPoint can help you with your cloud, colocation and managed services initiatives.

Call: **844.267.3687**

E-mail: [sales@tierpoint.com](mailto:sales@tierpoint.com)

Visit: [tierpoint.com](http://tierpoint.com)



### ABOUT TIERPOINT

With a unique combination of secure, connected data center and cloud solutions at the edge of the internet, TierPoint specializes in meeting enterprises where they are on their journey to IT transformation. TierPoint has one of the largest customer bases in the industry, with approximately 5,000 clients ranging from the public to private sectors, from small businesses to Fortune 500 enterprises. TierPoint also has one of the largest and most geographically diversified footprints in the nation, with over 40 world-class, edge capable data centers in 20 markets and 8 multi-tenant cloud pods, connected by a coast-to-coast network. Led by a proven management team, TierPoint's highly experienced IT professionals offer a comprehensive solution portfolio of private, multitenant, hyperscale, and hybrid cloud, plus colocation, disaster recovery, security and other managed IT services.