

Data Center

SPO - SPOKANE (SPO01/SPO02)

TierPoint helps your organization manage risk, drive performance and improve agility. Our state-of-the-art facility, one of two in Spokane, WA, is part of a nationwide network of data centers with a shared commitment to:

1. Carrier Neutrality and Redundancy

By having many on-net carriers and by supporting cross connects to other carriers, you get access to the Internet bandwidth and connectivity services of your choice.

2. Security and Compliance

Equally important is a company-wide emphasis on security and compliance including the establishment of a national office to define and deploy information security best practices.

3. Responsiveness and Expertise

All of our data centers are supported by people who are passionate about client success, responsive to unique client requirements and who have the technical expertise and desire to help clients achieve their business goals.

DATA CENTER HIGHLIGHTS

- Safe geographic location more than 250 miles from major cities between the Cascade and Rocky Mountains providing low risk to natural disasters
- World-class infrastructure, built to enable production, business continuity and disaster recovery capabilities for critical systems and applications
- Reliable, high quality and clean power source utilizing a mix of 48% hydro, 35% natural gas and 6% wind sources
- Redundant geothermal cooling technology provides incredible zero water consumption
- Diverse and redundant connectivity designed for independence from the main regional telecom carrier hotel with routes west, south and east of Spokane and a carrier-neutral policy with access to most local, regional and national providers
- A private 10G diverse path and carrier ring to Seattle enabling robust and flexible business continuity and disaster recovery capabilities

TierPoint's SPO - Spokane (SPO01/SPO02) facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS*, GLBA and HIPAA standards annually, as well as ITAR and EU-US Privacy Shield registered.

* PCI-DSS – Certification on PCI-DSS Requirement 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

SPO Spokane (SPO01/SPO02) Data Center Specifications

Facility

- 32,000 sq. ft. of data center space with 21,884 sq. ft. of raised floor space
- Building construction is Type II-B unprotected non-combustible
- 24-in. raised flooring
- Pre-action dry pipe sprinkler system with VESDA
- 300 lbs/sq. ft. floor leads

Security

- 24x7x365 electronic and physical security
- Two-factor authentication, including the use of biometric scanners
- CCTV surveillance, with a minimum of 90 days of retention

Power

- 5MW of utility power
- On-site fuel capacity for 4.5 days full runtime
- N+1 power delivery systems (UPS/generator)
- N+2 minimum redundant cooling
- Six backup diesel generators on standby
- Generators tested monthly; routinely run at full load

Network

- Carrier-class, carrier-neutral facility
- True BGP with intelligent routing
- Multiple, diverse fiber feeds, with dark fiber connectivity available
- TierPoint-provided, redundant IP bandwidth available with 10Gb connectivity
- Connectivity diversity through US Bank carrier hotel and non-US Bank alternate path

Connectivity

On-net carriers

- Century Link
- Comcast
- Integra Telecom
- Mammoth
- NoaNet
- Telia Carrier US*
- XO
- Zayo

* Carrier is accessible but not on-net

LEARN MORE

Find out how TierPoint can help you with your cloud, colocation and managed services initiatives.

Call: **844.267.3687**

E-mail: sales@tierpoint.com

Visit: tierpoint.com



ABOUT TIERPOINT

With a unique combination of secure, connected data center and cloud solutions at the edge of the internet, TierPoint specializes in meeting enterprises where they are on their journey to IT transformation. TierPoint has one of the largest customer bases in the industry, with approximately 5,000 clients ranging from the public to private sectors, from small businesses to Fortune 500 enterprises. TierPoint also has one of the largest and most geographically diversified footprints in the nation, with over 40 world-class, edge capable data centers in 20 markets and 8 multi-tenant cloud pods, connected by a coast-to-coast network. Led by a proven management team, TierPoint's highly experienced IT professionals offer a comprehensive solution portfolio of private, multitenant, hyperscale, and hybrid cloud, plus colocation, disaster recovery, security and other managed IT services.