

## Data Center

# MKE - MILWAUKEE

TierPoint helps your organization manage risk, drive performance and improve agility. Our state-of-the-art facility in the heart of Wisconsin is part of a nationwide network of data centers with a shared commitment to:

### 1. Carrier Neutrality and Redundancy

By having many on-net carriers and by supporting cross connects to other carriers, you get access to the Internet bandwidth and connectivity services of your choice.

### 2. Security and Compliance

Equally important is a company-wide emphasis on security and compliance including the establishment of a national office to define and deploy best practices to serve client needs.

### 3. Responsiveness and Expertise

All of our data centers are supported by people who are passionate about client success, responsive to unique client requirements and who have the technical expertise and desire to help clients achieve their business goals.

## DATA CENTER HIGHLIGHTS

- Diverse underground power feeds
- Fiber building entry—three conduit entry points and three different underground exterior conduit pathways beyond the property line
- Redundant, private I0G connectivity to multiple TierPoint data centers and a local carrier hotel
- More than 100 custom and pre-configured workspaces for clients to use during outage at their facilities
- Two separate data centers with separate equipment and power sourcing within the same campus
- Physical security features include mantraps, biometrics readers and video surveillance
- High-efficiency cooling systems to reduce carbon footprint
- Two additional TierPoint facilities located within 90 miles (Chicago West and Polk) — both on separate power grids and served by separate utility companies

**The MKE - Milwaukee facility is audited under SSAE 18 SOC 2 Type II, PCI-DSS\*, GLBA and HIPAA standards annually, as well as ITAR and EU-US Privacy Shield registered.**

\* PCI-DSS – Certification on PCI-DSS Requirement 9 & 12 (Physical Security and Information Security Policies) on data center (colocation) services. Colocation provides secure space, power, and environmental controls for merchants and service providers, some of which fall under PCI compliance. No logical access to any customer systems that may contain cardholder data.

## MKE - Milwaukee Data Center Specifications

### Facility

- 26,460 total sq. ft. with 7,775 sq. ft. gross raised floor space
- 3,670 sq. ft. of DR/BC Space
- Ideal regional location with low risk of natural disaster
- Located five miles from downtown and 10 miles from airport
- Building set back from the road with iron-fencing barrier
- Guest office, break room and conference room facilities available
- Dedicated spaces for electrical equipment, data halls, carriers/telecom, equipment storage, staging and loading docks
- 6kW per cabinet capacity

### Security

- Stringent pre-screening and education process for access requests
- Photo, fingerprint and ID validation required for physical access
- Badge readers, biometrics and mantraps throughout the facility
- Video surveillance in all critical areas and in each row of the data halls with 90-day retention
- 24/7 monitoring of access control and video surveillance systems
- All system and environmental alerts managed by TierPoint's 24/7 EOC's

### Power

- Diesel generator with over 24 hours of runtime
- N+1 high-efficiency UPS with redundant battery strings
- Redundant (A+B) power distribution to each cabinet available
- Power metering and utilization reporting by circuit, cabinet and room

### Network

- Wide array of carriers built into the facility and connection to local carrier hotel
- Diverse entrance pathways to carrier-neutral meet-me room
- Internet, MPLS, Ethernet, optical wave, point-to-point and dark fiber services available
- Redundant core routing and switching infrastructures
- Guest wireless available

### Connectivity

On-net carriers

- AT&T
- CenturyLink
- Charter Spectrum
- Spectrum Networks

### LEARN MORE

Find out how TierPoint can help you with your cloud, colocation and managed services initiatives.

Call: **844.267.3687**

E-mail: [sales@tierpoint.com](mailto:sales@tierpoint.com)

Visit: [tierpoint.com](http://tierpoint.com)



### ABOUT TIERPOINT

With a unique combination of secure, connected data center and cloud solutions at the edge of the internet, TierPoint specializes in meeting enterprises where they are on their journey to IT transformation. TierPoint has one of the largest customer bases in the industry, with approximately 5,000 clients ranging from the public to private sectors, from small businesses to Fortune 500 enterprises. TierPoint also has one of the largest and most geographically diversified footprints in the nation, with over 40 world-class, edge capable data centers in 20 markets and 8 multi-tenant cloud pods, connected by a coast-to-coast network. Led by a proven management team, TierPoint's highly experienced IT professionals offer a comprehensive solution portfolio of private, multitenant, hyperscale, and hybrid cloud, plus colocation, disaster recovery, security and other managed IT services.